

NEWSLETTER – SWAN’S ISLAND ELECTRIC CO–OP

Sept., 2014

MANAGER: JEFFREY ELLISON

Work has begun on the last phase of the Swan's Island grid upgrade. The Cable Junction at the Ferry Terminal has started. There will be about an 8 hour outage when they reach the stage of transferring all of the equipment from the old poles to the new poles. I will get notification out to you a few days before that happens.

I would like to welcome Karen Griffin to the SIEC staff as the new Billing Supervisor. She has been training under Jane Savage and is doing very well. I would also like to give a big thanks to Jane for her past service and for filling in on many of Bonnie's tasks during Bonnie's illness. We will miss her and wish her well at the Ferry Terminal.

. Bonnie's doctors have not decided what treatment to recommend. She is still in considerable discomfort and the pain regimens that they have tried don't help much. If an operation is necessary, she could be off for a number of months. Please keep her in your prayers.

From the Board:

This past week, the Board unanimously re-elected Ed Schwabe, Jason Matthews, and John Trask as President, Vice-President and Treasurer, respectively, for the 2014-15 year.

By unanimous vote, the Board approved a motion aimed at guiding the operations of our Cooperative for the ensuing 2014-15 year:

I. For 2014-15, the SIEC will operate with a part time General Manager (GM) responsible to the Board's President, and will continue its efforts to recruit an affordable First Class lineman. The SIEC will continue to formally review its professional staffing needs during 2014-15,

.II. The Board-approved Emergency Response Protocol, supervised by the GM, and reviewed semi-annually by the Board, will limit and govern the activities of the SIEC crew in safely reporting, assessing and dealing with outages

III. All outside plant service work, beyond the authorized tasks enumerated in the Emergency Response Protocol as supervised by the GM, will be performed by an industry qualified contractor.

IV .The SIEC will explore ways of formally upgrading field crew credentials through an affordable working arrangement with Northern Line and/or with Fox Island Electric Cooperative.

All members are encouraged to make use of the SIEC website swansislandelectric.com There is much useful information contained therein – everything from the specifics about the Rate Case, recent minutes of Board Meetings, etc. Our thanks to Board member Jim Stone and member Donna Wiegler for helping us get the website up to date.

AVOID WINTER DISCONNECTION

If you are unable to pay your electric bill this winter, you can avoid losing your service. To do so you must contact us. You must let us know that you cannot pay your bill. We cannot help you if you do not contact us. Please call us at 526-4336 and speak to Karen. To avoid disconnection you must enter into a payment arrangement. We will offer you several payment options to pay your winter electric bills in monthly payments that you can reasonably afford. In most cases, you must pay all that you owe us by the following November 1.

You may be eligible to participate in our Low Income Assistance Program. This program provides financial assistance to eligible customers to help pay your electric bills. To learn more about our Low Income Assistance Program, you can either contact us at 526-4336 or contact your Hancock-Washington County Community Action Agency. Failure to contact us may result in disconnection with the approval of the Consumer Assistance Division of the Maine Public Utilities Commission.

- ELECTRIC CO-OP OFFICE HOURS: 7:30 AM – 4 PM
- PHONE # 526-4336
- OFFICE MAY BE CLOSED BETWEEN 11:00 AM AND 12:00 PM FOR LUNCH.
- OFFICE WILL BE CLOSED ON HOLIDAYS.

AFTER HOUR EMERGENCY NUMBERS:

JEFFREY ELLISON: 207-479-0657

STEVE GREEN: 207-479-0658

BONNIE TURNER 526-4282

BOARD MEMBERS:

Ed Schwabe – President

Jason Matthews – Vice President/Sec

John Trask – Treasurer

Sonny Sprague

Bob Pickup

George Baker

Eric Chetwynd

Joe Staples

Jim Stone

