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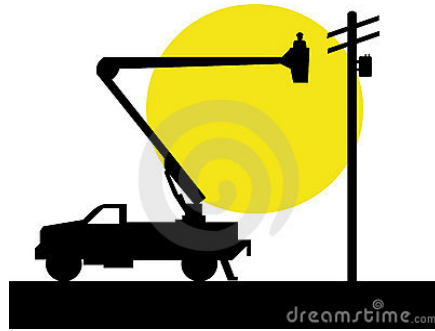
*Tom McAloon*

*Eric Staples*

*Sarah Lane*

# SWAN'S ISLAND ELECTRIC COOPERATIVE

April, 2017



Members with billing questions should contact Karen Griffin at 526-4336 or at [siecbilling@gmail.com](mailto:siecbilling@gmail.com)

***Emera's customer service phone number is 207-973-2000 for all other services.***

**From the Board:** On April 5<sup>th</sup>, SIEC transferred ownership of the Electrical Distribution System on both Frenchboro and Swan's Island to Emera Maine, and Emera extended its service area to include both islands. A day earlier the Public Utility Commission formally approved the monthly meter surcharge at \$15.42 for all island customers. These developments followed an SIEC membership vote on March 15<sup>th</sup> of 90.1% approving the merger with Emera – along with the monthly meter surcharge.

Final SIEC meter readings were taken on both islands on the Closing Date (April 5) and this Newsletter accompanies the final SIEC bill for SIEC members. **Please settle this bill within 25 days of its postmarked date – otherwise SIEC will need to forward your account to Emera which will trigger a disconnect notice from them.**

Emera expects to read its meters for all island customers for the first time on or about May 3<sup>rd</sup> with bills being sent to customers a few days later. SIEC members on payment plans will be initially billed only for power at Emera rates but will continue to receive a bill from SIEC **for their payment plan portion only**. SIEC payment plan members will continue to receive separate bills at mid-month in this fashion until Emera picks up this task – probably in July. SIEC will keep payment plan holders updated as this transition takes place.

SIEC will wind down its operations over the next 60-90 days, monitoring collections of the final April 15<sup>th</sup> billing receipts and overseeing monthly collection of payment plan amounts in April, May, and June. Concurrently, we will be working to place the office real estate on the market for sale and we will be advertising the availability for sale of our truck vehicle fleet and equipment. Interested persons are encouraged to contact SIEC Manager Jeffrey Ellison with questions. We plan to use the Island Information page on Facebook as well as the SIEC Co-Op website to announce the details of how these assets will be offered for sale to the public.

We will also be assisting Emera as it transitions into its role as the islands' power provider. Several projects which were in-progress under the responsibility of SIEC at the time of merger have been formally transferred to Emera and will be completed under their direction. Since SIEC no longer owns the electric grid on both islands, we are unable to directly service customers who have power problems. **Emera's customer service phone number is 207-973-2000.** Also, if you need to change your billing address or to change the name on your account, these requests must go directly to Emera at their **Customer Contact Center: Phone 1-855-Emera11 (363-7211).**